



COVID-19 CODE OF CONDUCT

For your safety and the safety of others, please make sure to observe the following whilst at Ascot Racecourse:

- All attendees will be required to provide full contact details for test and trace purposes prior to distribution of entry tickets.
- All spectators and guests must complete a personal health questionnaire prior to attending the event.
- Access for Ascot Members will be allocated on a ballot basis. Members must have a valid ticket for date of the raceday before travelling to Ascot Racecourse.
- Do not travel to Ascot Racecourse if the following circumstances apply:
 - you or anyone you live with have any Covid-19 symptoms or you have had a positive test in the last 10 days, or have been asked to self-isolate for any other reason under UK Government Guidance,
 - you have been informed via NHS Test and Trace, or other means, that you are a 'contact' of an individual who has tested positive within 14 days of the event,
 - you have travelled from a UK red listed country in the past 14 days.
- Only travel to Ascot Racecourse if you have pre-booked your entrance ticket or hospitality package, there will be no admittance if you have not done so, and no ticket sales on the day.
- Where possible please travel to Ascot Racecourse in private transport.
- Please comply with any health checks that may be required on entering the racecourse.
- Do not try to access areas of Ascot Racecourse other than that permitted by your ticket.
- A bag and personnel search will be in operation, please do not bring a bag that is larger than A4.
- Follow all signage and the instructions of staff, officials or any emergency service personnel present at Ascot Racecourse.
- Guests must not socialise in a group of more than 6 people, including in a public space, please adhere to the 'rule of 6' and follow UK Government advice with regards to mixing of households.
- Observe all 2m social distancing protocols at all times, whether inside or outside Ascot Racecourse.
- Do not congregate in specific areas of the racecourse (for example, along the rail or by the Winning Post).
- Make sure all walkways, corridors, and doorways etc are clear before you walk through.
- Do not use any lifts unless for a disability or medical requirement. Please ensure that only 1 household in the lift at any time
- Make sure all toilets have sufficient room to maintain the 2m social distance prior to entry and do not exceed the capacity stated on the entrance into these areas.
- Avoid face to face contact with other spectators and avoid hugs, high fives and any contact with people not in your social bubble.
- If you are over 12 years of age face coverings must be worn, at all times whether inside or outside, except when eating or drinking at your table.
- If you are exempt from wearing a face covering, please download the appropriate form and have this pass with you at all times, accessibility lanyards are available from Ticket Office East if you are exempt.
- Regularly wash your hands, use hand sanitizer and avoid touching your face and dispose of any used tissues appropriately. Please avoid touching turnstiles, handles or railings unless necessary.
- Do not remove hand sanitizer or other personal hygiene products from their locations.
- Ascot will be selling food and drink for consumption. Alcohol will only be served to seated customers.
- Picnics or furniture will not be permitted.
- Ascot Racecourse will be operating a cashless event other than for on-course bookmakers who will accept cash. All handling of cash will be in line with standard banking protocols.
- Make sure other members of your group have read and understood these guidelines.

If you do not comply with this code of conduct, Ascot Racecourse reserve the right to refuse your entry into the racecourse or require you to leave once inside.

Thank you for your support and co-operation. Stay alert and stay safe!